

Nursing Home Administrator (NHA) Domains of Practice

NHA – Effective with 03.01.2022 Exams

1A Quality of Care

- 1A1 Medical and Nursing Care Practices
- 1A2 Medication Management and Administration
- 1A4 Nutrition and Hydration (e.g., specialized diets)
- 1A6 Rehabilitation and Restorative Programs
- 1A7 Care Recipient Assessment and Interdisciplinary Care Planning
- 1A8 Clinical and Medical Records and Documentation Requirements (e.g., storage, retention, destruction)
- 1A9 Medical Director
- 1A10 Emergency Medical Services (e.g., CPR, first aid, Heimlich maneuver, AED)
- 1A11 Transition of Care (e.g., admission, move-in, transfer, discharge, and move-out)

List all that apply for “Quality of Care” _____

1B Quality of Life

- 1B1 Psychosocial Needs (e.g., social, spiritual, community, cultural)
- 1B2 Person-Centered Care and Comprehensive Care Planning
- 1B3 Care Recipient Bill of Rights and Responsibilities
- 1B4 Care Recipient Safety (e.g., fall prevention, elopement prevention, adverse events)
- 1B5 Care Recipient (and Representative) Grievance, Conflict, and Dispute Resolution
- 1B6 Care Recipient Advocacy (e.g., Ombudsman, resident and family council)
- 1B7 Care Recipient Decision-Making (e.g., capacity, power of attorney, guardianship, conservatorship, code status, advance directives, ethical decision-making)
- 1B9 Recognition of Maltreatment (e.g., abuse, neglect, exploitation)
- 1B10 Mental and Behavioral Health (e.g., cognitive impairment, depression, social support systems)
- 1B11 Trauma-Informed Care (e.g., PTSD)
- 1B12 Pain Management
- 1B13 Death, Dying, and Grief
- 1B14 Restraint Usage and Reduction
- 1B15 Foodservice (e.g., choice and menu planning, dietary management, food storage and handling, dining services)
- 1B16 Social Services Programs
- 1B17 Therapeutic Recreation and Activity Programs

List all that apply for “Quality of Life” _____

1C Ancillary Services

1C1 Hospice and Palliative Care

1C3 Transportation for Care Recipients

1C5 Diagnostic Services (e.g., radiology, lab services)

1C6 Dental and Oral Care Services

1C7 Healthcare Partners and Clinical Providers (e.g., MD/DO, Nurse Practitioner, Psychiatrist, Podiatrist, Dentist)

1C8 Volunteer Programs

List all that apply for “Ancillary Service” _____

2A Financial Management

2A5 Revenue and Reimbursement (e.g., PDPM, PDGM, ACOs, HMOs, Medicaid, private payors)

2A6 Financial Reporting Requirements (e.g., requirements for not-for-profit, for-profit, and governmental providers)

2A7 Integration of Clinical and Financial Systems (e.g., EMR/EHR, MDS)

2A10 Resident Trust Accounts for Personal Funds

List all that apply for “Financial Management” _____

2B Risk Management

2B1 OSHA Rules and Regulations

2B4 Compliance Programs

2B7 Scope of Practice and Legal Liability

2B8 Internal Investigation Protocols and Techniques (e.g., incidents, adverse events)

2B9 Mandatory Reporting Requirements (e.g., incidents, adverse events, abuse, neglect, financial exploitation, fraud)

2B11 Healthcare Record Requirements (e.g., confidentiality, disclosure, safeguarding, HIPAA, HITECH)

2B12 Security (e.g., cameras, monitoring systems, locks, staff location reporting)

2B13 Contracted Services (e.g., roles, responsibilities, oversight, background checks)

List all that apply for “Risk Management” _____

2C Human Resources

2C4 Organizational Staffing Requirements and Reporting (e.g., PBJ)

2C5 Staff Certification and Licensure Requirements

- 2C6 Professional Development (e.g., maintenance of credentials, continuing education)
- 2C7 Employee Training and Orientation
- 2C8 Performance Evaluation
- 2C10 Employee Record-Keeping Requirements
- 2C13 Cultural Competence and Diversity Awareness

List all that apply for “Human Resources” _____

3A Care Setting

- 3A1 Federal Codes and Regulations for Building, Equipment, Maintenance, and Grounds
- 3A2 Person-Centered Environment (e.g., home-like environment)
- 3A3 Safety and Accessibility (e.g., ADA, safety data sheets)
- 3A4 Facility Management and Environmental Services
- 3A6 Preventative and Routine Maintenance Programs (e.g., pest control, equipment, mechanical systems)
- 3A7 Infection Control and Sanitation (e.g., linens, kitchen, hand washing, healthcare acquired infections, hazardous materials)
- 3A8 Disaster and Emergency Planning, Preparedness, Response, and Recovery (e.g., Appendix Z)

List all that apply for “Care Setting” _____

3B Regulatory Compliance

- 3B1 Federal Healthcare Laws, Rules, and Regulations
- 3B2 Government Programs and Entities (e.g., Medicare, Medicaid, waivers)
- 3B3 Certification and Licensure Requirements for the Organization
- 3B4 Regulatory Survey and Inspection Process
- 3B5 Procedures for Informal Dispute Resolution (IDR)
- 3B6 Centers for Medicare and Medicaid Services (CMS) Quality Measures
- 3B7 Quality Assurance and Performance Improvement (QAPI)
- 3B8 Bed-Hold Requirements
- 3B9 Pre-Admission Screening Annual Review (PASRR)
- 3B10 Facility Assessment

List all that apply for “Regulatory Compliance” _____

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