

# Nursing Home Administrator (NHA) Domains of Practice

<b>1</b>	<b>Care, Services, and Supports</b>
<b>1A</b>	<b>Quality of Care</b>
1A1	Medical and Nursing Care Practices
1A2	Medication Management and Administration
1A4	Nutrition and Hydration (e.g., specialized diets)
1A6	Rehabilitation and Restorative Programs
1A7	Care Recipient Assessment and Interdisciplinary Care Planning
1A8	Clinical and Medical Records and Documentation Requirements (e.g., storage, retention, destruction)
1A9	Medical Director
1A10	Emergency Medical Services (e.g., CPR, first aid, Heimlich maneuver, AED)
1A11	Transition of Care (e.g., admission, move-in, transfer, discharge, and move-out)
<b>1B</b>	<b>Quality of Life</b>
1B1	Psychosocial Needs (e.g., social, spiritual, community, cultural)
1B2	Person-Centered Care and Comprehensive Care Planning
1B3	Care Recipient Bill of Rights and Responsibilities
1B4	Care Recipient Safety (e.g., fall prevention, elopement prevention, adverse events)
1B5	Care Recipient (and Representative) Grievance, Conflict, and Dispute Resolution
1B6	Care Recipient Advocacy (e.g., Ombudsman, resident and family council)
1B7	Care Recipient Decision-Making (e.g., capacity, power of attorney, guardianship, conservatorship, code status, advance directives, ethical decision-making)
1B9	Recognition of Maltreatment (e.g., abuse, neglect, exploitation)
1B10	Mental and Behavioral Health (e.g., cognitive impairment, depression, social support systems)
1B11	Trauma-Informed Care (e.g., PTSD)
1B12	Pain Management
1B13	Death, Dying, and Grief
1B14	Restraint Usage and Reduction
1B15	Foodservice (e.g., choice and menu planning, dietary management, food storage and handling, dining services)
1B16	Social Services Programs
1B17	Therapeutic Recreation and Activity Programs
<b>1C</b>	<b>Ancillary Services</b>
1C1	Hospice and Palliative Care
1C3	Transportation for Care Recipients
1C5	Diagnostic Services (e.g., radiology, lab services)
1C6	Dental and Oral Care Services
1C7	Healthcare Partners and Clinical Providers (e.g., MD/DO, Nurse Practitioner, Psychiatrist, Podiatrist, Dentist)
1C8	Volunteer Programs

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<b>2</b>	<b>Operations</b>
<b>2A</b>	<b>Financial Management</b>
2A5	Revenue and Reimbursement (e.g., PDPM, PDGM, ACOs, HMOs, Medicaid, private payors)
2A6	Financial Reporting Requirements (e.g., requirements for not-for-profit, for-profit, and governmental providers)
2A7	Integration of Clinical and Financial Systems (e.g., EMR/EHR, MDS)
2A10	Resident Trust Accounts for Personal Funds
<b>2B</b>	<b>Risk Management</b>
2B1	OSHA Rules and Regulations
2B4	Compliance Programs
2B7	Scope of Practice and Legal Liability
2B8	Internal Investigation Protocols and Techniques (e.g., incidents, adverse events)
2B9	Mandatory Reporting Requirements (e.g., incidents, adverse events, abuse, neglect, financial exploitation, fraud)
2B11	Healthcare Record Requirements (e.g., confidentiality, disclosure, safeguarding, HIPAA, HITECH)
2B12	Security (e.g., cameras, monitoring systems, locks, staff location reporting)
2B13	Contracted Services (e.g., roles, responsibilities, oversight, background checks)
<b>2C</b>	<b>Human Resources</b>
2C4	Organizational Staffing Requirements and Reporting (e.g., PBJ)
2C5	Staff Certification and Licensure Requirements
2C6	Professional Development (e.g., maintenance of credentials, continuing education)
2C7	Employee Training and Orientation
2C8	Performance Evaluation
2C10	Employee Record-Keeping Requirements
2C13	Cultural Competence and Diversity Awareness
<b>3</b>	<b>Environment and Quality</b>
<b>3A</b>	<b>Care Setting</b>
3A1	Federal Codes and Regulations for Building, Equipment, Maintenance, and Grounds
3A2	Person-Centered Environment (e.g., home-like environment)
3A3	Safety and Accessibility (e.g., ADA, safety data sheets)
3A4	Facility Management and Environmental Services
3A6	Preventative and Routine Maintenance Programs (e.g., pest control, equipment, mechanical systems)
3A7	Infection Control and Sanitation (e.g., linens, kitchen, hand washing, healthcare-acquired infections, hazardous materials)
3A8	Disaster and Emergency Planning, Preparedness, Response, and Recovery (e.g., Appendix Z)
<b>3B</b>	<b>Regulatory Compliance</b>
3B1	Federal Healthcare Laws, Rules, and Regulations
3B2	Government Programs and Entities (e.g., Medicare, Medicaid, waivers)
3B3	Certification and Licensure Requirements for the Organization

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- 3B4 Regulatory Survey and Inspection Process
- 3B5 Procedures for Informal Dispute Resolution (IDR)
- 3B6 Centers for Medicare and Medicaid Services (CMS) Quality Measures
- 3B7 Quality Assurance and Performance Improvement (QAPI)
- 3B8 Bed-Hold Requirements
- 3B9 Pre-Admission Screening Annual Review (PASRR)
- 3B10 Facility Assessment